

IMMEDIATE ACCESS TO CARE

Telehealth Online Doctor Visits

Live and immediate 24/7 access to care for common medical issues.

SAVE TIME WITH AMWELL TELEHEALTH VISITS

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to improve your access to care. That's why we've expanded our networks to include American Well (Amwell)¹, and to bring you care from the comfort and convenience of your home or wherever you are. Amwell is available to most Blue KC members (Medicare Advantage members do not have access).



Use this service for easy access to care for **common medical issues** like cold, flu, fever, abdominal pain, migraines, possible ear infection, rash and sinusitis.

Amwell visits are considered "urgent care" and will process according to your urgent care benefits, cost sharing or copay unless otherwise noted in your member certificate.²

Get started today

1. Download the **Amwell Mobile App** or visit [Amwell.com](https://www.amwell.com).
2. Create an account in a few simple steps. Be sure to use your Blue KC member ID card in order to input your insurance information. Also be sure to choose **Blue KC** from the plan drop-down list.
3. View a list of available doctors, their experience and ratings, and select one.
4. Stream a live visit directly from the Web or your mobile device.

TELEHEALTH BENEFITS



Open 24 Hours

Doctors are available 24 hours a day, 365 days a year.



Safe & Secure

Your information is kept private throughout the visit.



Care that Goes Anywhere

Install the Amwell mobile app and access healthcare from anywhere, anytime.



No Appointments

Just sign in – no more waiting rooms.

To learn more about Amwell, visit [Amwell.com](https://www.amwell.com).

¹ American Well's Online Care Group is an independent provider contracted to participate in Blue KC's commercial provider networks.

² If special Amwell benefits apply, this will be noted as a "Designated Telehealth" benefit on your certificate. You can access your certificate on [MyBlueKC.com](https://www.MyBlueKC.com).